

ArkACRAO Registrar's Therapy
July 11-12, 2018

July 11th

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| 12:30-1:15 p.m. | Registration |
| 1:30-1:45 p.m. | Welcome and Introductions |
| 1:45-3:30 p.m. | Strategies for Performance Leadership (Interactive Workshop) |

This workshop is designed for busy higher education professionals who are expected to inspire maximum performance from their team in the midst of shifting university priorities, shrinking budgets, and looming project deadlines. Learn MBA-level strategies from an internationally recognized expert in the field of management who not only teaches, but has been there as a manager, administrator, and unit chair.

Strategies for Performance Leadership

In this session, Karen Leonard will outline the steps from performance to leadership using a variety of techniques. Upon completion of the workshop, attendees will be able to:

- Understand what performance is (and is not)
- Determine the performance needed from the unit or department
- Evaluate the performance needed from individuals in the unit or department
- Determine feedback necessary to achieve the desired performance
- Actuate the performance-leadership loop

Karen is Professor of Management at University of Arkansas Little Rock, having earned her Ph.D. from University of Memphis in 2004. Before this, she worked as a manager and administrator within industry for 26 years, including time as Executive Officer of Human Resources in an organization with 15,000 staff. Her work has been published in various venues, including nationally and internationally recognized management journals and *Arkansas Business*. Her recent book, *Performance Leadership* is now available.

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| 3:30-4:00 p.m. | Beverage break |
| 4:05-5:15 p.m. | Workshop Round-up Session with Q & A |
| 5:30 p.m. | Cash Bar open |
| 6:00-8:00 p.m. | Dinner Buffet provided |
| 8:00 p.m. – til? | Informal networking in the President's Lodge lounge and patio |

July 12th

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| 7:30-8:30 a.m. | Breakfast Buffet provided |
| 9:00-10:00 a.m. | ADHE Transfer Topics Session |
| 10:00-11:00 a.m. | ADHE Funding Formula Session |
| 11:00 a.m.-12:00 p.m. | Birds of a Feather networking and next step plan |
| 12:30 p.m. | Check-out and Travel Safe! |

Registrar's Therapy has been an honored tradition of ArkACRAO for many years. This is the perfect time for registrar's and their key staff (associates and assistants) to meet in a relaxing location for peer networking and professional development. This is a two-day event that allows for travel time to and from the beautiful location. The event includes an update of "news to know!" from the Arkansas Department of Higher Education.

The “Birds of a Feather” session is an informal discussion where those new to the profession can benefit from the wisdom of those with years of experience, and conversely, those with experience can benefit from the fresh ideas and perspectives of new professionals. As registrars or records & registration executive staff, we all face the same challenges, so this is your opportunity to put a face with a name of someone you can call or email throughout the year to solicit advice when needed.

- Contact Person
 - Malissa Mathis, ArkACRAO Vice President for Registration
 - mktrantham@ualr.edu
 - (501) 569-8175